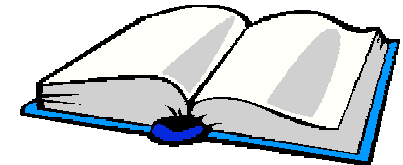


# Four elements of change



*Getting Things Done When You Are Not in Charge*  
by Geoff Bellman

